

**Company philosophy and/or  
quality, environment and energy policy**

Since the company's foundation in 1826 we at IBENA are producing innovative and high-quality textiles. We come up with new ideas and create designs that evoke emotions. To the benefit of our customers we catch the spirit of the times as well as the requirements of the market and turn it into stylish premium home textiles or innovative technical textiles and special fabrics.

In our daily routine we are driven by our passion for textiles. As a team we achieve unique results and create unmistakable products for our customers.

We ensure high quality, combined expertise and reliability by the production in our home land. Sustainability and social responsibility for our employees is a reality embodied in our culture.

Based on our corporate policy is the knowledge that it is the customer who pays for our products, and only when he is fully satisfied with our service. Therefore, our strategic objective is „customer satisfaction“. We can only achieve this goal by meeting or even exceeding the expectations of our customers. Another principle is that high-quality and perfect work is a vital prerequisite for economic success.

Our practiced ethical conduct of business and company compliance serve the protection of our company culture and our reputation.

Environmental protection, quality assurance and operational efficiency are the key goals of our company. It goes without saying that we will comply with all legal and official regulations and other energy-related interests as well as the requirements to energy consumption we set for ourselves.

In this connection the optimum utilization of energy resources is a substantial part of our company policy. We are aware that our activities do have an impact on the power economy. Therefore it is our obligation to reduce the energy consumption to a minimum within the scope of the economic and technical possible and by well-weighted processes, and to increase energy efficiency. Our responsibility in handling energy and resources requires the analysis and evaluation of all major energy aspects.

In pursuit of these strategic goals it is IBENA's policy to define operative quality and energy goals in cooperation with all parties concerned and to check compliance and implementation by key indicators on a regular basis.

Motivated and qualified employees are instrumental for IBENA's business success on various markets. Each and every one has to contribute with his/her qualification and performance in the company's sense and has to continue improving their skills. The interaction among employees is marked by regard of each other, by understanding, frankness and fairness. Every one of our employees is embedded in our management system and has the right and the obligation to strive for eliminating conditions that are causing deterioration in quality or unnecessary energy consumption. We promote the respective approach by in-house and external information and workshops.

In the long run the continuous improvement of our performance (regarding quality, environment and energy) is also vital for effective cost reduction and an important contribution to the improvement of customer satisfaction.

An undisturbed organization, advanced management methods and the state of advanced technology provide the essential frame. The executives are obliged to apply all current management methods for their area of responsibilities, to monitor their efficiency and to adapt them to the latest know-how and requirements